

IN THE CLAIMS

Applicants are amending the claims so that, after amendment, they will read as set forth in the clean version of the claims which appears below. For the convenience of the Examiner, all of the pending claims are set forth below, whether amended or not. Enclosed with this Amendment is a marked-up version of the claims, showing in bold type the changes which have been made by this Amendment.

1. (Twice Amended) A computer-implementable method for importing external productivity data into a performance evaluation system, comprising:

storing a plurality of user-defined data elements for an evaluation process;

storing a user-defined configuration table for a data file comprising external productivity data, the configuration table operable to identify external productivity data items in the data file and to map external productivity data items to data elements for the evaluation process;

mapping external productivity data items from the data file to the data elements based on the configuration table; and

inserting the external productivity data items into a plurality of productivity tables based on the mapping of the external productivity data items to the data elements, the external productivity data items inserted into the productivity tables capable of being used to calculate productivity scores for the evaluation process.

2. (Twice Amended) The method of Claim 1, the configuration table further operable to associate a data item with a member of the performance evaluation system.

3. The method of Claim 1, wherein the data file is a delimited file.

4. (Previously Amended) The method of Claim 1, wherein the data file is not a delimited file and further comprising:

storing a preprocessor file operable to generate a delimited file from the data file; and

using the preprocessor file to generate the delimited file from the data file.

Sub P1 5. (Twice Amended) The method of Claim 1, further comprising the configuration table operable to identify a type for each of the data items.

6. (Twice Amended) The method of Claim 1, further comprising the configuration table operable to identify a format for each of the data items.

2 B Sub C2 7. (Twice Amended) A computer-implementable performance evaluation system, comprising:

a first database table operable to store a plurality of user-defined data elements for an evaluation process;

a second database table operable to store configuration information for importing a data file comprising external productivity data into the performance evaluation system, the configuration information operable to identify external productivity data items in the data file and to map external productivity data items to data elements for the evaluation process[.]; and

a third database table operable to store productivity data, at least a portion of the productivity data comprising external productivity data items inserted into the third database table based on the mapping of the external productivity data items to the data elements, the productivity data capable of being used to calculate productivity scores for the evaluation process.

8. (Previously Amended) The performance evaluation system of Claim 7, further comprising a configuration including the configuration information and an identifier for associating a data item to a member of the performance evaluation system.

9. The method of Claim 1, further comprising receiving the data file from an external device.

10. The method of Claim 9, wherein the external device comprises a telephony switch.

11. The system of Claim 7, wherein the data file is a delimited file.
12. The system of Claim 7, wherein the data file is not a delimited file and further comprising a preprocessor file operable to generate a delimited file from the data file.
13. The system of Claim 7, the configuration information further operable to identify a type for each of the data items.
14. The system of Claim 7, the configuration information further operable to identify a format for each of the data items.
15. The system of Claim 7, wherein the data file is operable to be received from an external device.
16. The system of Claim 15, wherein the external device comprises a telephony switch.
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17. (New) A computer-implementable method for importing external productivity data into a performance evaluation system, comprising:
- storing a plurality of user-defined data elements for an evaluation process;
 - storing a user-defined configuration table for a data file comprising external productivity data, the configuration table operable to identify external productivity data items in the data file, to map external productivity data items to data elements for the evaluation process, to associate a data item with a member of the performance evaluation system, to identify a type for each of the data items, and to identify a format for each of the data items;
 - receiving the data file from an external device, the external device comprising a telephony switch;
 - mapping external productivity data items from the data file to the data elements based on the configuration table; and